



**For Immediate Release**

**Date:** Oct. 18, 2010

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## **Catholic Charities has been reaccredited by the Council on Accreditation**

The organization meets the highest national standards and  
delivers the best quality of services to the community

Nancy Galeazzi, Executive Director of Catholic Charities of Des Moines, announced today that Catholic Charities has received notification that it has been reaccredited by the Council on Accreditation (COA).

COA's commitment to maintaining the highest level of standards and quality improvement is designed to identify providers that have set high performance standards for themselves and have made a commitment to their constituents to deliver the highest quality services.

"We work hard to provide quality services to our clients and are proud to be reaccredited," said Galeazzi. "The process is a comprehensive look at our services and affirms that we are an organization that clients, supporters and everyone in the communities we serve can trust and rely on."

COA reaccreditation is an objective and reliable verification that provides confidence and support to an organization's service recipients, board members, staff and community partners. The COA reaccreditation process involves a detailed review and analysis of both an organization's administrative operations and its service delivery practices. All are "measured" against national standards of best practice. These standards emphasize services that are accessible, appropriate, culturally responsive, evidence based, and outcomes-oriented. In addition, they confirm that the services are provided by a skilled and supported workforce and that all individuals are treated with dignity and respect.

Founded in 1977, COA is an independent not-for-profit international accreditor of the full continuum of community-based behavioral health care and human service organizations. Today, over 1800 organizations—public and private—are either COA accredited or are in the process of seeking accreditation. These organizations serve over 7 million of our most vulnerable individuals each year.

Catholic Charities has been making outstanding contributions in central & southwest Iowa since 1924 and serves more than 20,000 people of all faiths each year. Programs include St. Joseph Emergency Family Shelter, St. Mary Family Center, A New Beginning Pregnancy Counseling and Adoption, Phoenix House Domestic Violence Shelter & Sexual Abuse Program, Hispanic Community Outreach, Refugee Resettlement Program and Professional Counseling Services.

For more information about Catholic Charities contact Trish Radke at 515-237-5078 or [tradke@dmdiocese.org](mailto:tradke@dmdiocese.org) or go to [www.CatholicCharitiesDM.org](http://www.CatholicCharitiesDM.org).

*“Guided by the teachings of the Catholic Church, we serve all people in need with compassion and competence, advocate for justice, and encourage all people of good will to share in these efforts.”*