

DIOCESE OF DES MOINES SERVICE TEAM

800-228-6108

MEMBER SERVICES

Nichol Sorensen, Ext. 2362
Senior Account Manager
Nsorensen@catholicmutual.org

Amanda Stoltenberg-Guzallis, Ext. 2336
Senior Support Specialist
Astoltenberg@catholicmutual.org

Location Billing
Certificates of Coverage/ Contract Review
Property & Liability Changes
Auto Program Changes
Bonds/Miscellaneous Coverages
Coverage Issues & Questions
Special Events Coverage Administration

RISK MANAGEMENT

Dustin Heino, Ext. 2481
Claims Risk Manager
Dheino@catholicmutual.org

DeAnn Bianchette, Ext. 2317
Risk Control Manager
Dbianchette@catholicmutual.org

CARES Materials
Contract Review
Onsite and Self Inspection Programs
On-line Training Programs
Special Risk Assessments
Policy Development
Fire Safety Programs
Broadcast Emails

CLAIMS

Dennis Damm, Ext. 2416
Claims Supervisor
Ddamm@catholicmutual.org

Kyle Reit, Ext 2436
Director of Claims
kreit@catholicmutual.org

Providing Claimant Contact within 24 hours
On Site Investigations Where and When Necessary
Pro-Active Claim Handling & Claimant Control
Detailed Claims Reports Available

Claim Reporting Options:



800-228-6108 Ext. 2444

reportaclaim@catholicmutual.org