

# DIOCESE OF DES MOINES SERVICE TEAM

800-228-6108

## MEMBER SERVICES

**Jim Gudenrath**, Ext. 2328

Account Manager

[Jgudenrath@catholicmutual.org](mailto:jgudenrath@catholicmutual.org)

**Amanda Stoltenberg-Guzallis**, Ext. 2336

Senior Support Specialist

[Astoltenberg@catholicmutual.org](mailto:Astoltenberg@catholicmutual.org)

*Certificates of Coverage/ Contract Review*

*Property & Liability Changes*

*Auto Program Changes*

*Bonds/Miscellaneous Coverages*

*Coverage Issues & Questions*

*Special Events Coverage Administration*

## RISK MANAGEMENT

**Dustin Heino**, Ext. 2481

Loss Control/On-site Inspections

[Dheino@catholicmutual.org](mailto:Dheino@catholicmutual.org)

**DeAnn Bianchette**, Ext. 2317

Risk Control Manager

[Dbianchette@catholicmutual.org](mailto:Dbianchette@catholicmutual.org)

*CARES Materials*

*Contract Review*

*Onsite and Self Inspection Programs*

*On-line Training Programs*

*Special Risk Assessments*

*Policy Development*

*Fire Safety Programs*

## CLAIMS

**Dennis Damm**, Ext. 2416

Claims Supervisor

[Ddamm@catholicmutual.org](mailto:Ddamm@catholicmutual.org)

**Kyle Reit**, Ext 2436

Director of Claims

[Kreit@catholicmutual.org](mailto:Kreit@catholicmutual.org)

*Providing Claimant Contact within 24 hours*

*On Site Investigations Where and When Necessary*

*Pro-Active Claim Handling & Claimant Control*

*Detailed Claims Reports Available*

### **Claim Reporting Options:**



800-228-6108 Ext. 2444



[reportclaim@catholicmutual.org](mailto:reportclaim@catholicmutual.org)